

GS1 Malaysia Berhad Membership & License Agreement TERMS & CONDITIONS

The GS1 Standards and Keys cover product item identification using allocated numbers, barcode symbol generation & printing, electronic communication of product event data and trusted product data repositories, in trade and services. The GS1 Standards and Keys are used by more than 150 countries worldwide and in Malaysia is under the governance of **GS1 Malaysia Berhad** (1201396-K)

A) Allocation of Subscriber Number

- 1. Upon receipt of the completed registration form together with the documents required and applicable fees, each subscriber under the current prevailing membership categories will be allocated a GS1 Company Prefix Number (GCP) to be used to form Global Trade Item Number (GTIN) 13-digit barcode numbers.
- 2. Subscribers who request for more than one GS1 Company Prefix (GCP) will need to apply for an Additional Membership. Each Additional Membership will come with a single GS1 Company Prefix (GCP) from the available membership categories at the time of the application. The allocation of Additional Membership will be chargeable according to the prevailing Additional Membership Fees at the time of application. The Subscriber's renewal subscription fees will be increased by an amount equal to the price of each additional GS1 Company Prefix successfully allocated.
- 3. UPC Licenses and GTIN-8 barcode numbers are alternative GS1 identifiers that are available only upon request by active GS1 Malaysia GTIN Subscribers. UPCs are 12-digit identifiers for products traded in the US or Canada, while GTIN-8 are generally used on small form factor products. UPC Licenses can generate 1,000 UPC codes. GTIN-8 are issued individually. A subscriber member's subscription renewal fees are increased by an amount equal to the price of each UPC license or individual GTIN-8 number requested.

B) Fees

- 1. Any company who wishes to be a subscriber member of GS1 Malaysia Berhad shall complete the Membership Application and submit it together with all appropriate fees and required documents through one of the below methods:
 - a. GS1 Malaysia Member Portal: https://www.gs1my.com/member/r1
 - b. Official GS1 Email Address: membership@gs1my.org, gs1malaysia@gs1my.org
 - c. Mail/Walk-In: GS1 Malaysia Berhad, Wisma FMM, No.3, Persiaran Dagang, PJU 9, Bandar Sri Damansara, 52200 KL.
 - d. WhatsApp & WeChat: +6011-16168228, +6014-3933228
- 2. Payment of fees is made to GS1 Malaysia's business account, account No.: 514208-626-707 (Maybank). Documented proof of payment must be submitted to GS1 Malaysia to validate the payment.
- 3. **Renewal fees** are based on the company's present issued capital. You can find the fee amount in the GS1 Sub Fee Guides. Should the company's issued capital be changed during its course as a subscriber of GS1 Malaysia Berhad, their renewal fees will also be adjusted based on the latest issued capital.
- New subscribers are **required** to pay the fees listed in the GS1 Sub Fee Guides under **Grand Total**, tied to the **month of joining**.
 All new GS1 Malaysia Berhad subscribers are **required** to pay a **Security Deposit**. The deposit is held in trust but can be used
- to offset a subscriber's outstanding fees if the payments are in arrears for a period of three months after the date of invoice.6. GS1 Malaysia Berhad reserves the right to revise the fees and benefits stipulated for our optional services such as Verified by GS1: Product Databank Support & Services (VbG-PDSS) from time to time as deemed necessary.
- 7. Upon receiving the approval letter, all deposited fees (save for the security deposit) are non-refundable and non-transferable.
- 8. GS1 Malaysia Financial Year starts from July 1. GS1 reserves the right to charge interest of 8% per annum on the total sum billed from the expiration of one month from the billing date (i.e. by 1st August). A RM250.00 late charge will be charged for every unpaid invoice. Subscribers who do not pay their renewal fees within a period of three months from July 1 until end September shall have their allocated GS1 License, all accompanying GS1 identification keys and other GS1 licenses suspended. This means that they can no longer use any GS1 barcode keys, GS1 barcode symbols and other authorised GS1 data carriers, nor can their product records be referenced from GS1's trusted data repositories. This suspension shall be advised to local regulators, retailers, marketplaces, and related users including other GS1 Member Organisations around the world, not to accept products bearing withdrawn GS1 Licensed numbers or identifiers.
- 9. 10% of the total paid Fees will be deducted upon written request by subscriber to cancel the application process part-way.
- 10. Regarding Invoices softcopies of the renewal invoice are issued 3 months before the end of each financial year (from March onwards) and sent to the registered email address. Hardcopies are only issued upon request.

C) Documentation

- 1. The documents required to be submitted together with the application are as follows:
 - For Sole-Proprietor/ Partnership Business Registration Certificate / SSM
 - For companies registered with the Companies Commission of Malaysia (formerly known as Registrar of Companies):
 - Certificate of Incorporation / Section 14
 - Latest Form of Annual Returns or Latest Form 24 (only if the company is incorporated less than 24 months)
 - For companies not registered in Malaysia (foreign companies)
 - Business Registration (must list at minimum the company name & date of incorporation. Must have official identifier.)
 - Latest Annual Returns (must contain total amount of issued capital for GS1 subscription fee calculation)

D) Termination

i) Termination by GS1 Malaysia Berhad

- 1. Subscribers that use any GS1 identification keys, GS1-approved barcode symbols and other authorised GS1 data carriers must maintain their membership by paying their subscription renewal fees when it becomes due.
- GS1 Malaysia Berhad reserves the right to terminate the membership herein by giving 3 months' notice to the subscriber. GS1 Malaysia Berhad reserves the right to terminate a subscriber's membership immediately (after notice is given) if the subscriber:
 - a. Fails to pay their membership subscription fees by the due date.
 - b. Is declared bankrupt, is undergoing liquidation, has appointed a receiver or statutory manager, or the company is winding up for purposes other than for reconstruction.

c. Commits any breach of these Terms & Conditions or abuses the GS1 Standards and Keys in any way.

ii) Termination by Subscribers

- 1. Subscribers who wish to terminate their membership must inform GS1 Malaysia Berhad in writing with official company letter head or company resolution documentation. If no such written document is received, it will be deemed that the subscribers wish to continue their membership and they will be billed accordingly every year.
- 2. Subscribers who have paid **advance renewal fees** but wish to terminate **before the end of the advance renewal period**; such termination requests are subject to review by GS1 Management.
- 3. Members who have multiple GS1 Membership Licenses: each license can be terminated individually.
- 4. Members who terminate their membership less than 12 months after registration or 3 months after the beginning of a financial year (every July 1st) are subjected to pay for 1 full year subscription fee for the current financial year.
- 5. Termination cannot proceed if there are any products being sold / traded on the market bearing the terminated GS1 barcode keys.
- 6. GS1 Malaysia Berhad will contact our **auditors** to ascertain whether any products bearing GS1 barcode keys issued to the subscriber are in the marketplace, supply chain or otherwise in use by the subscriber at the time of, or after, termination of membership. Proof that a product is still sold can be provided back to the member at **RM 1,050.00 per image**.
- 7. GS1 Malaysia Berhad reserves the right to reassign the GS1 Company Prefix(s) to another company after termination.
- 8. Until the termination is confirmed the **account will remain current** and all invoices **remain due for payment**. If products bearing GS1 barcode keys issued to the subscriber **are in circulation** at the time of termination of the membership, the subscriber will remain liable for a fee equivalent to the Renewal Fee for the period that those products remain in circulation.
- 9. For the avoidance of doubt, termination does not relieve the subscriber from its obligations regarding payment of any outstanding fees for this subscription membership and licence agreement.
- 10. The Security Deposit will be refunded upon confirmation of termination (3 months from the date of written request received) and after such fee as stated in item (6) above has been fully settled and after GS1 Malaysia Berhad has ascertained NO products bearing GS1 barcode keys issued to the subscriber still remain in marketplaces, supply chains or otherwise in use by the subscriber at the time of, or after, termination of membership.
- 11. If the subscriber fails to make full settlement of the outstanding amounts due to GS1 Malaysia Berhad within thirty (30) days from the date of the confirmation of termination, GS1 Malaysia Berhad shall be allowed to deduct the subscriber's outstanding amount from their Security Deposit before refunding the excess (if any) to the subscriber.
- 12. Any use of the GS1 Standards and Keys after termination of membership **is strictly forbidden**. The subscriber must immediately cease usage of the GS1 ID keys, GS1 barcode symbols and other authorised GS1 data carriers or be held liable for any damages which might be suffered by GS1 Malaysia Berhad or any of its subscribers. Furthermore, upon termination (at GS1 Malaysia Berhad discretion) of the subscription herein, GS1 Malaysia Berhad is hereby authorised to give notice to any party or parties in or outside of Malaysia of such termination of the subscriber from the use of the GS1 Standards and Keys and/or publish the termination of said subscriber's GS1 membership in any manner as deemed fit, and the subscriber shall not take action against GS1 Malaysia Berhad in response to such notification or publication.
- 13. **Reinstatement** of a GS1 Malaysia Berhad membership & accompanying licenses will be subjected to **reinstatement fees**, as well as all relevant fees as specified in the GS1 Sub Fee Guide based on the month of rejoining.

E) General Provisions

- 1. GS1 Malaysia Berhad grants each subscriber a non-exclusive, non-transferable license to use the GS1 barcode keys, GS1 barcode symbols and other authorised GS1 data carriers solely for the purposes as stated in these Terms and Conditions. Subscribers are NOT allowed to assign, give, rent, lease, or sell any GS1 barcode keys, GS1 barcode symbols and other authorised GS1 data carriers issued by GS1 Malaysia Berhad to another company. Subscribers MUST NOT allow anyone else to use or display their issued GS1 barcode keys, GS1 barcode symbols and other authorised GS1 data carriers. If subscribers are found to violate this provision, the GS1 barcode keys, GS1 barcode symbols and other authorised GS1 data carriers allocated to the company will be withdrawn and the company will be fully liable for any losses that are incurred.
- Companies who intend to use GS1 Standards & Keys as Unique Device Identifiers (UDI) in accordance with US FDA regulations must declare their intention during their application and must maintain said information in the respective repositories.
- 3. Members who have multiple GS1 Company Prefixes (GCP): each GCP can be transferred individually.
- 4. Subscribers can only use the GS1 barcode keys, GS1 barcode symbols and authorised GS1 data carriers **assigned to them**. GS1 barcode keys, barcode symbols and other authorised GS1 data carriers cannot be **altered** contrary to GS1 barcode specifications.
- 5. Subscribers must comply with the technical standards set out in the manuals and guidelines and other such directions that GS1 Malaysia Berhad may provide or announce from time to time.
- 6. It is the responsibility of the Subscriber to **keep GS1 Malaysia updated on their latest contact information** or risk suspension and possibly withdrawal of their GS1 barcodes for not informing GS1 on contact information changes, resulting in inactive member account status (i.e., barcode numbers become unauthorised numbers) due to no renewal payment.
- 7. GS1 Malaysia Berhad is not liable in any way to the subscriber with respect of the subscription herein or the use of the GS1 Standards and Keys by the subscriber. Subscribers indemnify GS1 Malaysia Berhad against all claims, suits, losses, damages, or costs suffered or incurred by GS1 Malaysia Berhad because of the subscriber's own conduct, misuse of the GS1 barcode keys, GS1 barcode symbols and other authorised GS1 data carriers and any breach of these terms and conditions by the subscriber.
- 8. It is the responsibility of Subscribers to make sure to **pay their subscription fee on time and in full**; GS1 Malaysia Berhad is hereby not obliged to remind Subscribers to pay their subscription fees.
- 9. Subscribers must abide by the Terms & Conditions as laid down. GS1 Malaysia reserves the right to amend the Terms and Conditions from time to time.
- 10. Applications will only be processed & approved after payment, documents, and information as required are provided.
- 11. The membership application form must be signed by a senior management or director of the registered company.
- 12. GS1 Malaysia Berhad reserves the right to inform the public by publishing the list of withdrawn GS1 barcode keys and other authorised GS1 data carriers which details the companies that are no longer subscribers.
- 13. All Private Limited (Sdn Bhd), statutory bodies, government agencies or cooperatives will come under Standard GS1 Membership.
- 14. An active email **must** be provided during application to receive all official GS1 correspondence (including approval letter), in line with digitalization and paperless initiatives.
- 15. Any application that is pending for more than 30 days will be subject to management review.
- 16. GS1 Malaysia Berhad members (Service Provider) are not allowed to send any form of recurring or bulk emails to other GS1 Malaysia Berhad members. Any such actions without the other party's consent will cause said member to be penalised.

NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010 NOTIS DI BAWAH AKTA PERLINDUNGAN DATA PERIBADI 2010

The Personal Data Protection Act 2010 (the "Act"), which regulates the processing of personal data in commercial transactions, applies to GS1 Malaysia Berhad ("our", "us" or "we"). For the purpose of this written notice ("Notice"), the terms "personal data" and "processing" shall have the same meaning as prescribed in the Act.

Akta Perlindungan Data Peribadi 2010 ("Akta" tersebut) yang mengawal selia pemprosesan data peribadi dalam transaksi komersial, terpakai kepada GS1 Malaysia Berhad ("kami"). Untuk tujuan notis bertulis ini ("Notis"), terma- terma "data peribadi" dan "pemprosesan" mempunyai maksud yang sama seperti yang ditakrif dalam Akta tersebut.

 This Notice serves to inform you that your personal data is being processed by us or on our behalf when you access our website at https://www.gs1my.org ("Website") and/or download and use our mobile application software, the Databank Mobile App ("App")] OR when you submit any information, forms or enquiries to us and you hereby give your consent to the processing of your personal data.

Notis ini bertujuan untuk memaklumkan kepada anda bahawa data peribadi anda sedang diproses oleh atau bagi pihak kami apabila anda mengakses laman web kami di https://www.gs1my.org ("Laman Web') dan/atau [memuatturun dan menggunakan aplikasi telefon bimbit kami ("App"]) [mengemukakan sebarang maklumat, borang atau pertanyaan kepada kami] dan anda dengan ini memberikan persetujuan anda bagi pemprosesan data peribadi anda.

- 2. Your personal data includes your name, date of birth, company name, e-mail address, address, contact number, credit card details, bank account number and all other personal data we collect from you from time to time. Data peribadi anda termasuk nama anda, tarikh lahir, nama syarikat anda, alamat e-mel anda, alamatanda, nombor hubungan anda, butir-butir kad kredit, nombor akaun bank dan semua data peribadi lain kami kumpul daripada anda dari masa ke semasa.
- **3.** Your personal data is being or is to be collected and further processed for: Data peribadi anda sedang atau akan dikumpulkan dan diproses selanjutnya untuk:
 - (a) performing our pre-contractual and contractual obligation with you (or your company, if applicable); melaksanakan obligasi pra-kontrak dan kontrak dengan anda (atau syarikat anda, jika berkenaan);
 - (b) provide you with the services and information offered through our Website and/or App; memberikan anda perkhidmatan dan maklumat yang ditawarkan di dalam Laman Web dan/atau App;
 - (c) providing our services to you (or your company, if applicable); memberikan perkhidmatan kami kepada anda (atau syarikat anda, jika berkenaan);
 (d) communicating with you;
 - berhubung dengan anda;
 - (e) responding to your inquiries and resolving disputes; menjawab pertanyaan anda dan menyelesaikan pertikaian;
 - (f) conducting internal activities; menjalankan kegiatan dalaman;
 - (g) market surveys and trend analysis;
 - tinjauan pasaran dan analisis kecenderungan;
 - (h) improving our services, content and advertising in the Website and/or App;
 - meningkatkan perkhidmatan, kandungan dan pengiklanan di dalam Laman Web dan/atau App;

(i) providing you (or your company, if applicable) with information on our services, promotional offers and of our related corporations and business partners; memberikan anda (atau syarikat anda, jika berkenaan) maklumat tentang perkhidmatan kami, tawaran promosi dan

memberikan anda (atau syarikat anda, jika berkenaan) maklumat tentang perkhidmatan kami, tawaran promosi dan perbadanan-perbadanan berkaitan kami dan rakan perniagaan kami;

- (j) conducting other legitimate business activities; menjalankan kegiatan-kegiatan perniagaan sah lain;
- (k) complying with any legal or regulatory requirements; and memenuhi apa-apa kehendak undang-undang atau kawal selia; dan
- (I) such other purposes directly related to the foregoing.

maksud-maksud lain yang berhubungan secara langsung dengan yang tersebut di atas.

(collectively, the "Purposes"). (secara kolektif, "Maksud-maksud" tersebut).

- 4. Your personal data may be collected from: (i) any forms or enquiries submitted by you to us, (ii) when you contact us and/or (iii) from any other information that you may provide us from time to time. Data peribadi akan dikumpulkan daripada (i) sebarang borang atau pertanyaan yang dikemukakan oleh anda kepada kami, (ii) apabila anda hubungi kami dan / atau (iii) dari maklumat lain yang anda memberikan kepada kami dari masa ke semasa.
- 5. You have the right to request access to and to request correction of your personal data and to contact us with any inquiries or complaints in respect of your personal data (including the possible choices and means for limiting the processing of your personal data or to cease or not begin processing your personal data for purposes of direct marketing) from: Anda berhak untuk meminta akses kepada dan meminta pembetulan terhadap data peribadi anda dan untuk menghubungi kami tentang apa-apa pertanyaan atau aduan berkenaan dengan data peribadi anda (termasuk pilihan-pilihan dan cara-cara yang mungkin untuk mengehadkan pemprosesan data peribadi anda atau untuk memberhentikan atau tidak memulakan pemprosesan data peribadi:

Designation: Perjawatan:	
Telephone No.: <i>No. Telefon:</i>	
Fax No: <i>No. Fax:</i>	
E-mail address: Alamat E-mel:	

6. Subject to provisions of the Act:

Tertakluk kepada peruntukan-peruntukan Akta tersebut:

(a) you may, upon payment of a prescribed fee, make a data access request in writing to us; and Anda boleh, apabila dibayar fi yang ditetapkan, membuat suatu permintaan mengakses data secara bertulis kepada kami; dan

(b) we may refuse to comply with a data access request or a data correction request and shall, by notice in writing, inform you of our refusal and the reasons of our refusal. Kami boleh enggan mematuhi permintaan mengakses data atau permintaan pembetulan data dan hendaklah, melalui notis bertulis, memaklumkan anda mengenai keengganan tersebut dan sebab-sebab bagi keengganantersebut.

7. We disclose or may disclose your personal data to our related corporations, business partners, service providers including but not limited to our financial and professional advisors, banks, governmental departments and/or agencies, regulatory and/or statutory bodies and any such third party requested or authorized by you for the Purposes. *Kami menzahirkan atau boleh menzahirkan data peribadi anda kepada perbadanan berkaitan kami, rakan-rakan perniagaan kami, pembekal-pembekal perkhidmatan kami termasuk tetapi tidak terhad kepada penasihat kewangan atau profesional kami, bank, jabatan-jabatan dan agensi-agensi kerajaan, badan-badan kawal selia dan/atau berkanun dan dan mana-mana pihak ketiga yang diminta atau dibenarkan oleh anda untuk Maksud-maksud tersebut.*

8. We may require your assistance if the personal data relating to other persons is required to process your personal data for the Purposes and you hereby agree to use your best endeavours to assist us when required. *Kami boleh menghendaki bantuan anda jika data peribadi yang berhubungan dengan orang lain dikehendaki untuk memproses data peribadi anda untuk Maksud-maksud tersebut dan anda dengan ini bersetuju untuk menggunakan usaha terbaik anda untuk membantu kami bila dikehendaki.*

9. It is obligatory that you supply us the details marked with asterisk (*) in our forms, Website or App (collectively, "compulsory personal data"). If you fail to supply us the compulsory personal data, we may refuse to process your personal data for any of the Purposes and/or result in us being unable to provide you with the servicesand/or products requested. Ia adalah wajib untuk anda memberikan kepada kami butir-butir bertanda asterisk (*) dalam borang, Laman Webatau App kami (secara kolektif, "data peribadi wajib"). Jika anda gagal untuk memberikan kami data peribadi wajib tersebut, kami boleh enggan untuk memproses data peribadi anda untuk mana-mana Maksud-maksud tersebut dan/atau menyebabkan kami tidak dapat memberikan anda produk dan/atau perkhidmatan yang diminta.

10. We may transfer your personal data to a place outside Malaysia and you hereby give your consent to the transfer. *Kami boleh memindahkan data peribadi anda ke sesuatu tempat di luar Malaysia dan anda dengan ini memberikan persetujuan anda tehadap pemindahan tersebut.*

11. You are responsible for ensuring that the information you provide us is accurate, complete, not misleading and kept up to date. Anda bertanggungjawab untuk memastikan bahawa maklumat yang anda berikan kami adalah tepat, lengkap, tidak mengelirukan dan terkini.

12. In the event of any inconsistency between the English version and the Bahasa Melayu version of this notice, the English version shall prevail over the Bahasa Melayu version. Sekiranya terdapat apa-apa ketidak-konsistenan antara versi bahasa Inggeris dan versi Bahasa Malaysia Notis ini, versi Bahasa Inggeris akan mengatasi versi Bahasa Malaysia.